

**RETIREMENT VILLAGE RESIDENT'S ASSOCIATION OF N.Z. (INC)**  
**AUCKLAND REGION**

**Minutes of Annual General Meeting held on 6<sup>th</sup> May 2019**  
**At 10am at St Andrews Village – Glendowie**

**Present:**

Joe Greig and 55 other members

**Apologies:**

Nigel Matthews ( RVRANZ Manager), Ian Devonshire,  
Les Eagleton, Jan Carte, May F, Tony Gyde, Steve Jenkins, Carol Neil,  
Lorraine Smith, Fred Underwood.

**Minutes of AGM 10<sup>th</sup> May 2018:**

The Minutes were circulated and approved as a correct record.

Doug Astley/ Lex Forrest cd

**Financial Report:**

Treasurer Lex Forrest presented the Statement of Accounts noting that again the 2018/19 subscriptions are above the budgeted figure. Lex thanked Lesley Rees for the effort she put into collecting and collating subscriptions.

\$7000 was transferred to the National executive. All future subscriptions will be banked directly into the National account. Funds will be remitted to regions as required to meet their budgeted expenditure.

The current subscription has been set at \$10 per person and \$15 per couple.

Moved that the Annual Accounts be adopted Lex Forrest/Lesley Rees cd

**Guest Speaker:**

Joe introduced Troy Churton (National Manager – Retirement Villages) who reported on the following issues:

1. Complaint examples: Lawn weed spray drifting and killing plants, Operator supplying insufficient heating, Resident viewing pornography on personal computer in lounge, Residents unhappy with work not finalised by builders and refusing to pay weekly fees until works are completed.
2. Care facilities: Troy gave an insight into the relationship between Independent Living Retirement villages and the interface with Care facilities. 50% of all care facilities are now located in retirement villages and 70% of retirement villages include care facilities.  
Residents need to be made aware of the cost implications of transferring to a care facility in the village prior to signing the agreement to occupy.
3. Monitoring Project 2018/19 – Interface between RV & Care:  
CFFC have formed an advisory group comprising stakeholders including RVRANZ. Their final meeting is set for 17<sup>th</sup> June 2019 with the report to be published early July.

4. Informing MBIE / MHUD / Ministers  
CFFC upcoming meetings scheduled with Ministers  
Phil Twyford, Jenny Salesa and possibly Seniors Minister Tracey  
Martin, to discuss issues raised from recent monitoring reports and  
Annual Forums. This will include Code of Practice variations sought by  
RVRANZ.

### **Chairman's Annual Report**

To be circulated

### **Election of Officers**

The following nominations were received in accordance with the association rules:

Elected unopposed

Chairman Joe Grieg

Committee Bill Atkinson

Peter Cousin

Gail Dymock

Nancy Nielsen

Albert Ruijne

Jan Ellin

There were no nominations for secretary or treasurer

Chairman Joe thanked the retiring members for their help and support.

### **General Business**

A discussion took place about the possibility of splitting the Auckland region into two regions, one either side of the Auckland harbour bridge. This would reduce the secretary's workload collating membership with subscriptions by half. The proposal received a muted response and will be addressed by the committee in accordance with the National Executive.

Concern expressed re Regional Funding. President Colin confirmed that all subscriptions are to be banked into the National account as noted in the financial report.

Manager appointment. Concern re a possible 'conflict of interest with 'Aged Advisor'. Colin confirmed that Nigel is contracted to administer our association and is committed to promote the aims and objectives of RVRANZ.

There being no further business the Chairman closed the meeting with a vote of thanks to St Andrews for the use of their village and for providing morning tea.

## RVRANZ Auckland Region Chairman's Report.....AGM 6/5/2019

Welcome to our fourth annual meeting since Incorporation. It has been a year of considerable progress on a national basis. A working party of our National Executive has made formal submission to the Commission for Financial Capability and to Ministry of Business Innovation and Employment on matters in the Code of Practice that we see as being unduly harsh on residents. We are seeking

- Prescriptive definitions for... Deferred Management Fees, Outgoings, Maintenance/Long Term Maintenance.
- Exit Provisions...charges to cease on vacation of occupancy.
- All funds due back to residents to be made within three months of vacation

RVRANZ is recognized and welcomed by the CFFC as a body representing the interests and concerns of residents living in Retirement Villages; CFFC considers it important that there is such a body. Members of our National Executive have also had meetings and discussion with the executive of the RVA (Retirement Village Association) and also the Minister for Seniors Tracey Martin. **WE** are now well established as a voice representing residents of retirement villages and we are in touch with concerns and issues arising out of such living.

Following the 2018 November Forum run by CFFC, RVRANZ appointed Nigel Matthews on a contract basis as National Manager to assist centralise accounting, subscriptions, membership data base and expand our representation both in village and member numbers, also obtaining sponsorship to support funding of our activities.

Most of you should have seen evidence of what is happening. COLIN PORTER'S message **A LOT HAS BEEN HAPPENING...** well covers the ground.

Joe Greig Chairman

Ps **An often asked question from some of our members..."WHAT DO WE GET FOR OUR MONEY ? "** At our meeting today Troy Churton mentioned that market forces will continue to change Retirement Village Living. **RVRANZ IS NOW A PROMINENT PART OF THE MARKET FORCE our representations are being heard. We are established to challenge future problems that may arise in Village living.** In joining us it should not just be considered "what's in it for me" we are a collective seeking uniform improvement. Perhaps we could also be considered as a form of insurance policy.