



First Annual General Meeting

The Association held its first Annual General Meeting in Hamilton on 24 June 2015 in the Rotary Room at the Hamilton Gardens. There was an attendance of around 70 people from Auckland, Bay of Plenty, Waikato and the central North Island.

Officers elected were as follows:

President	Robin Wilson	Auckland
Vice President	Colin Porter	Auckland
Secretary	Dick Williams	Bay of Plenty
Treasurer	John Moore	Auckland
Regional Representatives	Bill Atkinson	Auckland
	Val Thomson	Waikato
	Michael O'Boyle	Bay of Plenty
	Frank Lowry	Taranaki / Whanganui



**Robin Wilson
President**

A budget for the current financial year ending 31 March 2016 was adopted. Subscriptions for this current year were set to remain at \$5.00 per member

The President advised that two projects were currently being negotiated:

- Investigation into unregistered villages
- Definition of a village manager

Guest speaker Troy Churton from the Commission for Financial Capability spoke about the role of the Retirement Commissioner Diane Maxwell and her watch-dog duty. They have a series of free seminars being run around the country for people considering moving into a village. He commended the meeting on the establishment of the RVRANZ and offered their future assistance.



Retirement Villages Act Monitoring Project Disputes Process

Retirement Commissioner Diane Maxwell, is required under the Retirement Villages Act 2003 to monitor the Act, the regulations and Code of Practice. The monitoring project this year has focussed on the disputes process provided for under the Act. Seeking to establish the level of effectiveness of the disputes process, and the level of understanding residents and operators have of the process.

Bev James of Public Policy and Research has undertaken this project, assisted by Kay Saville-Smith of the Centre for Research, Evaluation and Social Assessment. At the same time, Kay carried out some complementary research, focussing on the needs of retirement village residents and intending residents for advice, information and education on retirement villages.

There has been a review of the New Zealand and overseas disputes processes for retirement villages. Focus groups with residents and operators have recently been held throughout the country. The findings are now available and we await with interest what the powers-that-be do about it.

To read the reports [Click Here](#)

Unregistered Retirement Villages

Following the collapse of the Port View Village in New Plymouth, we wrote to the MBIE Chief Executive concerned about the vulnerable position in which residents found themselves. This village was unregistered and the residents were not protected by the provisions of the Retirement Villages Act 2003 nor Code of Practice 2008, as was intended.

We feel that it is ridiculous in this day and age, when the industry has reached the stage that it has, that any village, especially with a care facility, can operate unregistered.

We received a reply from Elliot McKeown a MBIE solicitor enclosing a letter from the Retirement Villages Registrar, in which he invited us to forward details of any organisation known to be holding themselves out to be a retirement village.



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