

Waikato and Regions RVRANZ AGM

May 10th 2019.

Minutes

Welcome by Elizabeth Jones, Chairperson of the Waikato Executive Committee. Elizabeth invited each village group to stand and be acknowledged. Guest speaker Nigel Matthews was also welcomed by Elizabeth. Elizabeth acknowledged the Highfield Residents Committee who hosted the meeting and provided refreshments.

Health and safety procedures were then explained.

Present:

9 villages were represented by the 125 people present. The villages present were: Aparangi, Awatere (formerly Trevellyn), Highfield Country Estate, Forest Lake Gardens, Lauriston Park, Resthaven, Richmond Villas, Tararu and Te Awa.

Apologies:

Bob and Glynn Thompson – Lauriston Park Village, Cambridge
Margaret Udy – St Kilda, Cambridge
Harold Farnsworth – Tararu, Thames
John and Helen Chaffin – Highfield Country Estate, Te Awamutu
Maia Nill – Highfield
Marilyn Anderson – Highfield
Larry Grieveson – Highfield
Gavin Smith – Highfield
Faye Cunningham – Highfield
John Bryant – Lauriston Park Village,
Graeme Burson - Lauriston
Margaret and Richard Hodges – Lauriston Park
Maureen Picken – Highfield
Claire Twentyman – Tararu
Diane Murdoch – Cambridge Resthaven
Rosemary Henny – Cambridge Resthaven
David Wallace – Cambridge Resthaven
Chris and Colin Hovell – Richmond Villas, Thames
Imelda Corby – Forest Lake Gardens, Hamilton
Helen Lambie – Forest Lake Gardens
Duanne Evans – Aparangi Village, Te Kauwhata
Ann Nighy – Forest Lake Gardens
Iris Parris – Forest Lake Gardens
Ernest Lester – Richmond Villas.
Lesley Picot (Summertime, Taupo)

Minutes of the previous meeting tabled as read

Moved: Helen Millward
Seconded: Helen Glyde

Motion carried

Reports presented:

Chairperson, Elizabeth Jones

Moved: Elizabeth Jones
Seconded: Henny Leake

Treasurer, John Edmonds

Moved: John Edmonds
Seconded: Elizabeth Jones

Membership Secretary, Gael Goodall

Moved: Gael Goodall
Seconded: Geoff Walker

Waikato Executive Committee Elections**Nominations****Chairperson**

Elizabeth Jones

Nominated; John Edmonds
Seconded: Hilary Taylor

Motion carried

Secretary

Beryl Emery

Nominated: Elizabeth Jones
Seconded: Brian Boswell

Motion carried

Treasurer

John Edmonds

Nominated: Elizabeth Jones
Seconded: Hilary Taylor

Motion carried

Membership Secretary

Gael Goodall

Nominated: Claire Twentyman
Seconded: Elizabeth Jones

Motion carried

Committee members

Margaret Lester

Nominated: John Edmonds
Seconded: Hilary Taylor

Motion carried

Doreen Porter-Russell

Nominated: Babs Miller
Seconded: Henny Leake

Motion carried

Helen Millward

Nominated: Di Sharpe
Seconded: Peter Carr

Motion carried

Geoff Walker

Nominated: M. Gascoigne
Seconded: E. Parkinson

Motion carried

Claire Twentyman

Nominated: Elizabeth Jones
Seconded: Gael Goodall

Motion carried

Elizabeth congratulated all incoming and returning committee members and invited them to join her at the front table.

Guest speaker Nigel Matthews, National Manager of the RVRANZ.

Nigel shared some background information to explain his interest and then drive to be involved in working with those who reside in Retirement Villages. He also shared with us three personal stories from older people which aptly illustrated the need for an advocacy organisation such as RVRANZ.

Using a power point presentation Nigel outlined the increase in membership and the growing in standing and recognition in the business world, the RVRANZ has experienced during 2018/19. Members of the organisation are now being invited to attend and present at forums including the successful National Stakeholders Forum in Auckland in December 2018.

Members have been invited to meet with and make submissions to the Financial Markets Authority regarding the roles of the Statutory Supervisors.

A meeting with the Hon. Tracey Martin, the Minister for Seniors has taken place.

Extensive work on submissions have been made to the Code of Practice.

A National Manager for the organisation has been employed.

The Key tasks for the Manager are:

- To improve RVRANZ communications to members, potential members and RV stakeholders.
- To increase membership by 10%.
- Implement membership systems to reduce volunteer workload and to
- Investigate additional funding opportunities.

Nigel went on to explain the need for an increase in the membership fee levy. If we are to continue to grow as an effective organisation we need to plan budgets that will take into account a continuum of service (including the services of a national manager) and future proof the need to seek quality legal advice in order to support residents involved in disputes and mediation as well as advice required in conjunction with submissions made to government on behalf of Retirement Village Residents.

The benefits of membership include:

- To give residents peace of mind in knowing there is an organisation to speak on their behalf
- To ensure we have a national voice and the power and strength that status brings with it
- Being a collective enables shared experiences and solutions
- The ability to improve legislation and codes governing Retirement Villages
- Aim to put in place special rates and group buying opportunities for members
- Most importantly helping ensure a fulfilling, fair and equitable village life for all NZ retirement village residents.

Nigel invited questions from the floor. Subjects raised included:

What is the relationship between Grey Power and RVRANZ. Should the two organisations work more closely together? *The two organisation have completely different roles in society. A conversation between the two would be useful.*

The issue of fair wear and tear, longer term residents where changes since made to the Code of Practice are not retrospective. *Refer to the fair Trading Act and the Consumer trading Acts – as a guide.*

Should 'refurbishment' cover upgrading? *A subjective topic defined by contractual and legislative conditions.*

Village Operators should be accredited by the FMA, Village Operators are required by law to appoint a Statutory Supervisor to financially monitor the village and ensure they are performing their duties in accordance with the Retirement Villages Act 2003.

Motion:

The Waikato and Regions congratulate the NZ Executive of RVRANZ for the progress they have made over recent years along with the media coverage which has been exceptional.

This doesn't happen without considerable effort.

We are grateful.

Moved: Geoff Walker
Seconded: Beryl Emery

Motion carried

General Business:

Nigel Matthews was thanked for his presentation and it was agreed that items in General Business had been covered or addressed in the meeting.

Doreen Porter-Russell shared information about 'Seniorline' and had pamphlets available for each village. The organisation provides information on '*how to get help at home, community health services and rest homes*'.

Meeting close at 12:25 pm

Village Representatives and Waikato Region Executive Committee members retired to meet with Nigel.